Sage Intacct opens up new opportunities for Women's Health West

Non-profit organisation invests in new software to help deliver crucial service to women in need

The organisation's vision is to achieve gender equality for women and enable them to lead healthy and safe lives, free from abuse and oppression. Their services focus on prevention, intervention and response. Women's Health West was founded more than 30 years ago in 1988 by 11 women and has since grown to employ around 150 people.

Key outcomes
- 70 hours saved every month by switching from manual to automated reporting system
- Finance team feels more integrated with rest of organisation
- Time freed up allows team to support income diversification strategy and attract new donors
- Non-finance staff are able to access key information quickly and easily

Company
Women's Health West

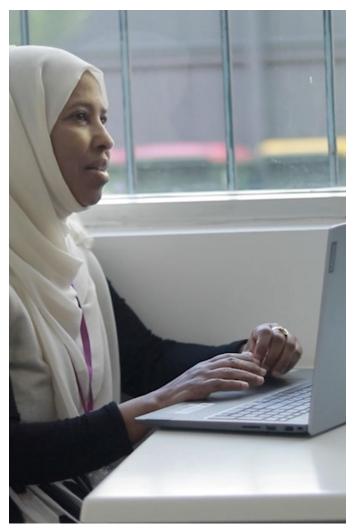**Location**
Australia

Industry
Non-profit

Sage Products
Sage Intacct

About Women's Health West
Women's Health West is a non-profit organisation, dedicated to supporting women in the Western Region of Melbourne affected by gender inequality or domestic abuse.

Sage

After introducing Sage Intacct, Women's Health West are now able to track and approve vouchers so women can escape domestic abuse safely.

Time intensive reporting

Meriem Idris, Finance Manager at Women's Health West, was facing a number of challenges with their previous system. One major issue was the process for compiling reports for other teams and the time that it took to do so. "Previously if you wanted to do a report you had to upload information from the finance system to the reporting system, and then export that to a spreadsheet," says Meriem.

Providing a crucial service to those in need

A key challenge facing the organisation was being able to effectively track its vouchers, an absolutely crucial service it offers to women experiencing domestic violence and who need to leave home immediately.

"Imagine you had 200,000 vouchers and you wanted to know what came in and what came out," says Meriem. Using Sage Intacct enabled Meriem and the team to be able to track the vouchers from purchasing, approval, all the way through to distribution to the women using their service.

Time savings free up time to add value to organisation and support colleagues

Meriem has calculated the impact of the software on the organisation. "Having Sage Intacct has saved us around 70 hours per month, which can now be used to add value to Women's Health West in other areas — such as supporting the organisation to attract more donors," she says.

Around 30 staff are also able to access the dashboard which means they no longer have to wait for the finance team to provide them with important information, such as how their project and funding is doing.
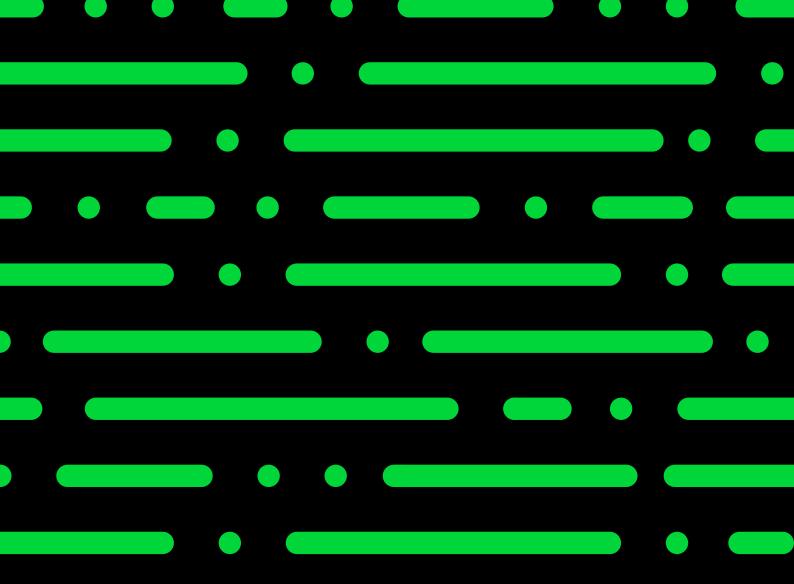
The future is bright for financial teams

Meriem is very excited about what the future holds for finance teams from using programmes like Sage Intacct, moving away from the stereotypical 'number cruncher' to being 'trusted advisors' within an organisation, and 'adding more value to help them make well-informed decisions'.

She believes it has made the financial team feel more connected to the rest of Women's Health West.

"Prior to having Sage Intacct, we were only focused on numbers. The time we are saving is now being used to add value and we now have the opportunity to be part of the whole organisation," says Meriem.

She believes that the benefits of Sage Intacct have only just begun and is looking forward to exploring how else the software can support the crucial mission of Women's Health West.