

Scaling with Confidence: The Strategic Value of ERP for SaaS Companies

How Financial Management Solutions Built for SaaS and Recurring Revenue Models Empower Growth and Operational Efficiency

SaaS companies operate in a fast-paced, highly competitive environment where scalability, recurring revenue, and customer retention are critical. As SaaS companies grow, so does the complexity of managing finances, customer data, billing, and operations. This ebook explores why implementing an Enterprise Resource Planning (ERP) solution can be a strategic investment for SaaS companies with recurring income models and the reasons SaaS companies need to select ERP solutions that are purpose built for contract, recurring income and project management.

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Why SaaS Companies Need Financial Management Solutions Built for SaaS and Contract Management

To provide a single source of truth across financial and operational data. For SaaS companies, this means:

- Automated and compliant revenue recognition
- Scalable subscription billing
- Integrated CRM and finance
- Data-driven insights for forecasting and growth
- Improved cash flow and operational efficiency
- Quick access to data and analytics
- Scale without the need for large finance teams

Benefits of Financial Management Solutions for Recurring Revenue Models

- Revenue Recognition: Automates GAAP-compliant revenue tracking and recognition.
- Subscription Management: Manages tiered pricing, contract changes, upgrades, and renewals.
- Customer Insights: Centralises customer data for better retention strategies.
- Financial Visibility: Real-time dashboards for MRR, ARR, churn, LTV, and CAC.
- Scalability: Grows with your business without the need for multiple systems.
- Investor Confidence: Provides auditable financials and reporting transparency.

The Nature of SaaS Business Models

SaaS businesses typically operate on a subscription basis, generating recurring monthly, quarterly or annual revenue. Their financial health depends on metrics like Monthly Recurring Revenue (MRR), Customer Lifetime Value (LTV), Customer Acquisition Cost (CAC) and Churn Rate. Operating efficiently, managing deferred revenue, and providing transparency to investors are all essential. SaaS businesses are looking for hyper-growth in a fast-paced environment where venture capital and seed capital are important for long term strategic growth. Investors want instant access to financial, operational and overhead information associated with the business.

Key Challenges for Scaling SaaS Companies

- Revenue recognition and compliance
- Manual or disjointed billing processes
- Subscription and contract complexity
- Financial forecasting and planning
- Audit readiness
- Cross-departmental collaboration and data silos
- Investor reporting and due diligence





Unlocking Growth: ERP for Modern SaaS Businesses

Power operational efficiency and financial control with ERP designed for subscription and recurring revenue models.

Common Cloud Features That Help SaaS Businesses

Subscription billing and revenue recognition modules

Multi-country support

Financial planning and analysis (FP&A)

Role-based dashboards and KPIs

CRM and customer success integration

Workflow automation and approval processes

Multi-entity and multi-currency support

Artificial intelligence and robotic process automation

Choosing the Right Financial Management Solution for a SaaS Company

When evaluating financial management options, SaaS companies should look for:

- Native cloud architecture
- SaaS-specific functionality
- Scalability and modularity
- Integration with existing systems (e.g., CRM, product platform)
- Strong reporting and compliance tools

Real-World Case Study

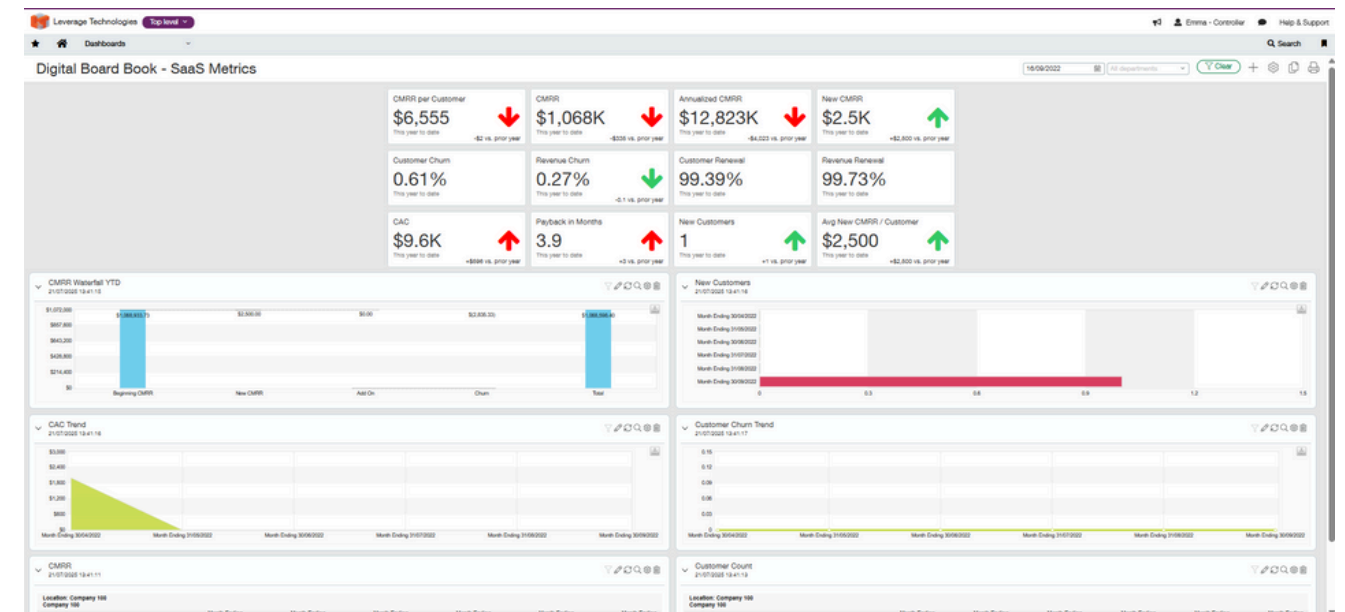
Company: Leverage Technologies

Challenge: Managing subscription billing and revenue recognition in spreadsheets

Solution: Implemented Sage Intacct Cloud ERP with SaaS billing module and contract management

Results:

- Access to real-time reporting on customer and project profitability
- Single source access and improved visibility of project and contract financial information
- Month-end close and advanced reporting can now be completed in just four days
- Management team has daily access to important KPIs by division and project
- 60% reduction in cloud and recurring income invoice processing time
- Time saved on administrative tasks enables finance team to be deployed to higher value, strategic tasks
- Business can now scale more efficiently without adding net new headcount



Implementation Considerations

Successful ERP implementation starts with early involvement from key stakeholders to ensure alignment and clarity of objectives. It's important to map out both current and future-state processes to identify gaps and define clear goals. Setting realistic timelines and measurable KPIs helps keep the project on track and outcome-focused. Choosing an ERP partner with proven experience in SaaS implementations—particularly with businesses similar to yours—can make a significant difference. Finally, a strong focus on user training and change management will ensure smooth adoption across your organisation.



“

Moving to the cloud has provided instant access to system upgrades, ensuring we are always using the latest innovations for automation, usability and analytics.

”

Natalie Griffin, CFO

Sage Intacct for SaaS, Recurring Income and Contract Management

Sage Intacct is a cloud native financial management solution that has specific functionality built for contract management, recurring income, project management and SaaS billing. Global customers using Sage Intacct Include:



In fact, any businesses that have recurring income, subscription based contracts and associated billing and revenue recognition should consider Sage Intacct to streamline their operations.

Sage Intacct provides out of the box functionality for:

- Finance, including multi-company, multi-country and inter-company support
- Pre-built integration to CRM
- Contract management
- Recurring income billing
- Project management
- Timesheet management
- Revenue recognition
- Advanced overhead allocations across divisions
- Analytics for SaaS companies:
 - ARR
 - Customer Churn
 - Net Revenue Retention
 - Avge ARR per customer
 - Customer profitability
 - Customer Lifetime Value
 - Average Revenue per customer
 - SaaS GP
- Combine financial and non-financial reporting for metrics like revenue by headcount, profitability by headcount etc.



**Focused on your success.
Backed by world-class software**

Conclusion

For SaaS companies with recurring revenue models, investing in an ERP system is more than an operational upgrade—it's a strategic move. ERP supports scalable growth, enhances investor confidence, streamlines compliance, and empowers data-driven decision-making. As competition grows and expectations from customers and investors rise, an ERP system becomes an essential foundation for sustainable success.



Unlock Scalable Growth with Sage Intacct and Leverage Technologies

Consider upgrading from legacy systems to a robust financial management solution like Sage Intacct with Leverage Technologies. Our team has the expertise to make your transition smooth and tailored to the unique needs of your SaaS business. We've successfully helped companies streamline recurring revenue models, improve financial visibility, and scale effortlessly.



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